Policies, Terms, Rules, Restrictions, Charges, Cancellation, Refunds

Thank you for choosing The Village Bahamia as your vacation residence. Below you will find hotel policies and procedures; please read them carefully. As our hotel guests, by reading and signing your hotel registration card at check-in or by booking a reservation on our website or through a booking site, you are agreeing to abide by our hotel policies and procedures.

Check-in/Check-out

Check-in time is any time after 3PM. We will gladly store your luggage for you if you arrive prior to check-in time until your room is ready. All guest arriving will be required to present a valid credit or debit card upon check-in along with government issued identification. The Village Bahamia reserves all rights to refuse service to any guests of the hotel who does not follow or comply with hotel policies.

Check-out is at 11AM. If you require a later check-out, please contact guest services before 5p.m. on the day prior to departure, and we will do our best to accommodate your request. A charge may apply, depending on availability.

CASH PAYMENT

If you choose to pay with cash, you will be required to pay the full amount of the room, including taxes and fees upfront. A $100.00 security deposit per unit is also required and will be returned to you on your departure date once verification of room condition has been made.

DEBIT CARDS

The Village Bahamia will place a hold on the full anticipated dollar amount of your stay through your departure date, as well as a $100 security deposit for all guest paying with debit cards. Any remaining funds due back to your debited account will be released upon check-out. This may take 4-15 business days to process, notwithstanding your financial institutions refund release policies. This may take up to 15 business days. There are NO CASH REFUNDS offered when debit or credit cards have been used as form of payment.

CREDIT CARD POLICY

The Village Bahamia will accept VISA, MASTERCARD and DISCOVER. A hold may be placed on your card account (from your card issuer) for the full anticipated amount to be paid/owed to the hotel. Amount includes estimated incidentals and fees through your date of check-out. This hold may not be released for 72 hours from the date of check-out; or longer at the discretion of your card issuer.

RATE QUOTE AT CHECK-IN

Our front desk will verify your check-out date and length of stay upon check-in. Rates quoted are based upon check-in rate and length of stay. Price is subject to change if you chose to depart early or extend stay.

GUARANTEE POLICY

Generally, The Village Bahamia cannot guarantee any room number or location, although we will make every effort to grant special requests.

CANCELLATION POLICY

Guest must cancel reservations prior to 24 hours of arrival to avoid being charged at the rate night rental per unit reserved. Cancellation of reservations within the will result in a charge as outlined previously.

If a reservation is cancelled prior to the cancellation deadline, a cancellation number will be issued at the time of cancellation. Please make a note of the cancellation number for your records in the event of questions regarding cancellation of guaranteed reservations.

A new deposit is required for revisions to reservations received after the cancellation refund due date. Any changes to the arrival date, departure date, or room type of this reservation is subject to the hotel’s availability at the time the change is requested and may result in a possible rate change and/or service fee.

To make changes to reservations email us at: reservations@thevillagebahamia.com or call us at (242) 352-9270

HOTEL CANCELLATION POLICY

We reserve the right to cancel or modify reservations where it appears that a customer has engaged in fraudulent or inappropriate activity or under other circumstances where it appears that the reservations contain or resulted from a mistake or error.

 SMOKING POLICY

Smoking inside guest rooms and/or areas assigned smoke free is strictly prohibited. There is a $150 fee for smoking in these areas.

 PET POLICY

Pets are not allowed.

extra guest POLICY

A maximum of four (4) persons per room is allowed without extra charges. An additional fee of $10 per/night per adult is charged for rooms occupied by more than four person, with a maximum of six person per/room.

TAXES

7.5% per room per night

CHARGES

Additional charges will be incurred if guest chose to use our extra services.

Free Parking: self parking

Free Wi-Fi in the lobby

Free use of BBQ grille

Thank you for choosing The Village Bahamia. We look forward to having you as our guest.